# Predicting the performance of governance factor using fuzzy inference system

Zara Naeem, Fatima Naeem
National College of Business Administration and Economics
Fatima Naeeem76@gmail.com

#### **Abstract:**

The reason for this paper is to introduce a more extensive view of "smart" initiatives. Smart Governance is an element of a shrewd city for smart use of ICT to improve the essential authority. The administration is subject to the data that is being recorded. The smart government might be considered as a justification behind making smart governance, through the local area association, association, and multi-governance. Before this article, we simply go through governance with the inclusion of local areas. Another computational strategy is proposed for the assessment of the Governance variables of the smart city utilizing the Mamdani System. By analyzing government straightforwardness, the result of the examination can be utilized to gauge the viability of public data revelation regulation and to decide the state of e-government in local government in which as a component of a smart city. Investigation into smart city governance could profit from past examinations into progress and disappointment factors for e-government and expand upon modern hypotheses of socio-specialized change.

**Keywords:** Fuzzy interference system, community involvement, smart governance, smart city, multi-level governance

### Smart city as an arising space of study:

As urban populations expand, the idea of a smart city rises as a necessity for a city that can offer a reasonable living standard to its citizens. As well as being an unassuming city that is forward-looking in terms of economy, people, governance, adaptability, climate, and living, a smart city can likewise be characterized as an untouched performing city. A smart city is also one with a sharp mix of local government exercises designed for its residents. Generally speaking, the smart city refers to smart arrangements that upgrade governance offered to residents in existing smart communities [1]. The foundation of smart cities is the flow of data between numerous subsystems and the creation of an environment that supports public services within the city. A power system for ICT could enhance the right to speak freely of discourse and create receptiveness to public data from a legal standpoint. As with the objective of the actual law to seek after flourishing by focusing on personal satisfaction, the impacting concept of smart cities and legal development is likewise equal with the objective of the smart city.

To enhance public service, smart cities also share characteristics with great governance. To enhance public service, smart cities also share characteristics with great governance. In conventional thinking, a smart city is referred to as smart governance, but from an ICT perspective, it is primarily a data management strategy. As a point of view in the rationale of the law No. 14/2008 on open data revelation, it is a legal instrument for interpreting the smart city idea as a point of view in broad daylight. Smart cities would include the following components: Adequate Water Supply, Assured Electricity Supply, Sanitation, including Solid Waste Management, Efficient Urban Mobility and Public Transport, Affordable lodging, especially for the poor, Robust IT availability and digitalization, Smart governance, including e-Government and resident support, Sustainable climate, Safety and security of residents, particularly women, children, and the elderly, and Health and Education.

Smart Governance has made a mode for connection between the public authority and residents. With the assistance of ICT devices, state run governances can speak with residents. Moreover, residents can give input and ideas for the most recent government projects, approaches, and plans. The criticism would straightforwardly arrive at their particular chiefs, advisors, and city directors.

A private association is the best in class when it comes to innovation and current advances. In addition, associations understand the limitations of existing advancements. In this way, private organizations can assist the states in making arrangements for effective advancements. The private sector can also provide financial support for government projects. Multi-level (or staggered) governance is the practice of spreading power evenly among many levels of government, non-governmental organizations, and entertainers [2]. There are a variety of levels of government in different nations, including neighborhood, local, state, public, or bureaucratic, and a wide range of different associations with interests in arrangement choices and results. Additionally, worldwide administration follows staggered management standards. In staggered government, different levels of government assume or move responsibility among themselves. Multilevel-Government examines the relationship between various state levels and their connection to a variety of entertainers. [3]

Increasing levels of ozone depleting substance emissions emanating from decisions made and actions taken at neighborhood, provincial, public, and global levels are adding to global environmental change. [4] Cities could contribute up to 75% of global CO2 emissions, reflecting the expanding extents of people living and working in smart areas. As we probably are aware, managing environmental change is an arduous, expensive and long process, one that can't be accomplished solely through the implementation of direct, state-run authorities and bodies. In recent years, it has become increasingly certain that country states will not be able to focus on and meet global targets and arrangements for counterbalancing environmental change without participating in sub-public and neighborhood efforts. [6] Thus, justifying the importance of multi-level governance within urban areas in fighting environmental change.

In urban areas specifically, multi-level forms of administration have taken off at the neighborhood scale thanks to the concept of 'think globally, act locally'. As ozone harming substances (GHG) emanations originate from specific activities that originate from specific areas, neighborhoods are thought to be the best political scale for achieving fundamental counterbalances in emanations.[7] A city's explicit spots in which nearby administration can and will help decrease GHG emissions are worthy of praise. [8] For certain nearby states who are taking on their own plans for handling metropolitan environmental change, the levels of administration authority granted to neighborhood legislatures in urban areas have surpassed the goals set by the public and global sectors. For managing global environmental change within the metropolitan field, this clearly demonstrates how important it is for Multi-level-Governance to be able to handle the local scale.

[9] Within the elements of environmental change in urban areas, there are four specific forms of governance. All originate at the neighborhood level and are able to be implemented on a multi-scale to moderate and adapt to metropolitan environmental change. Efficiencies within an assigned city can be enhanced through self-government without having to deal with the burden of meeting a public state-run government's set goals for increased energy efficiency. The concept of flat cooperation (or selfgovernment in multi-level frameworks) permits urban areas to work together with locales that exhibit multi-level governance, [10] which is essential to the success of city environmental change strategies. Coappointments and help from private associations are part of overseeing through empowerment. [11] National states also employ this method of governance to carry out activity and arrangement within urban areas. In addition to governing through empowerment, overseeing through arrangement is a type of vertical joint effort that puts forth a concentrated effort to achieve multi-level governance. [12] In urban communities, environmental change is handled by establishing and transferring the appropriate administrations and assets, with the support of provincial and public specialists. In addition, another type of vertical cooperation is administered through guidelines. This guideline describes the conventional forms of local government, which illustrate the relationship of a country to nearby states, [13] covering the vast majority of the multi-level-government scale.

# **How Governments Can Help Smart Cities Succeed**

Smart city all over the planet are going through two significant changes. In the first place, they are developing. Without precedent for history, a larger part of the total populace lives in metropolitan regions. Second, they are starting to advance into "Smart cities"- smart communities equipped for gathering and investigating huge amounts of information to robotize processes, further develop governance quality, give market signal criticism to clients, and to settle on better choices. While regional authorities can and ought to oversee a lot of this change, public states play a significant part to play in speeding up and organizing the improvement of smart cities. To be sure, the drawn out achievement of smart cities in a specific country will probably rely upon whether the public government upholds their turn of events. Residents have a chance to be associated with public authority choices through transparent governance. Implementation of transparent governance and open information via two criteria, nature of data - such as the grouping of data exposure - and devices to access the data or enlightenment right, is regulated by the constitution as well as sectoral regulations, such as the Open Data Exposure Law No. 14/2008. Although the Commission of Public Information is tasked with protecting public data, many essential issues are also addressed in authorizing guidelines, for example: Internet foundation, human resource development, innovation availability, and social conduct. Whatever the issues are, there is no exact observational proof to support public data disclosure regulation, and to prove that open information is of benefit to the public. The total number of Internet clients in Indonesia increased 34.9% from 2014 to 2016, with the current number of Internet clients exceeding 132.7% of the total population [14].

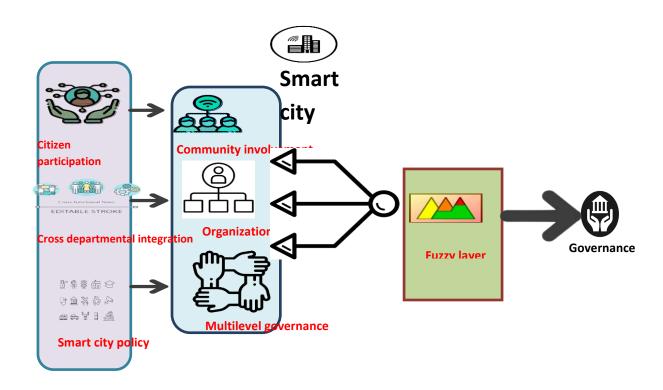
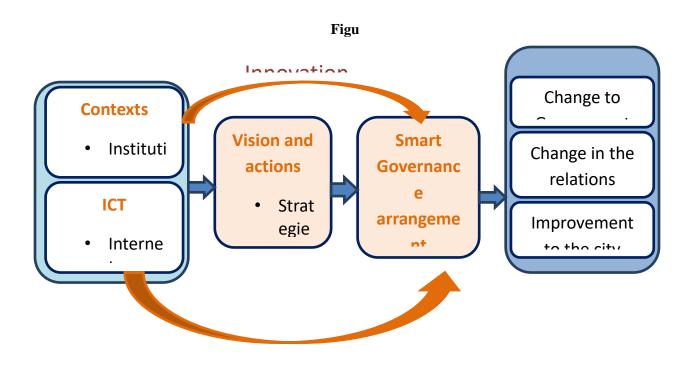


Figure: 1

#### **Features of Smart Governance**

E-governance and involvement of general society in dynamic cycle is the main part of smart governance. The tools used to accomplish them are following:

**Use of Information and Communication Technology (ICT):** This suggests the utilization of PCs, the web, telecom, computerized gear's for gathering, handling, sharing and recovering of information. Better entrance of media transmission stations like link, radio, phones and satellite frameworks for sending data. Utilization of Geographical Information System (GIS) for movement and transport, video conferencing, texting in banking, medical care, energy and security administrations.



**E-Consultation**: People cooperation is the principle element of brilliant administration. There should be a legitimate channel of collaboration among government and residents. They should be enabled to voice their viewpoints, thoughts regarding government programs, plans and so on their criticism ought to straightforwardly connect with pioneers, guides, city directors or nearby head

re: 2

**E-Data:** Easy admittance to government assets, consumption and speculation information and public data should be accessible on the web. Aside from basic data relating to security and wellbeing of residents, information should be given uninhibitedly and transparently. This will make government more responsible and resident participative in government's working.

#### **Literature Review:**

IoT is a new correspondence worldview which has ideas later on, everything that are used in step by step timetable of life should be inserted with microcontrollers, sensors and handsets for computerized transmission and correspondence, and proper convention hubs. That sort of convention can be used to prepare them to produce exceptional opportunity to speak with one another and with the clients, transforming into a significant piece of the Internet.

The IoT is really to develop and impact the Internet significantly more to commit and broad. Also, by improving on the IoT empowers things for basic techniques and relationship, for instance, home machines, test cameras, review and sensor, electric contraptions, actuators, features, vehicles and so forth The application will affirm the improvement. These are broadly utilized by the sum and rating of the gathered data. That data uses for delivered by such fights offer new organizations to locals, social classes, associations, and open organizations. This perspective of IoT decidedly finds application in different fields and regions, for instance, vehicle robotization, current and home automation, restorative sciences, adaptable social protection, insightful airs and natural, canny imperativeness use the board and splendid organizations, vehicle, action the board, and various others [15]

The use of ICT in public assistance is becoming more prevalent globally. At that point, E-Government was considered the open government to work on authoritative efficiencies. E-government is characterized as a blend of digital information-based governance with participatory components, according to Coleman, 2006. Nevertheless, e-government is often confused with e-governance. Both ideas are meant to depict the IT reception for the association, whether it is public or private. E-government energy is a key component of public finances in most developing countries, reducing defilement and strengthening participation in government. ICT's commitment to organizational prompts is a symbol of cooperation and majority rule in government. [16]

Resident commitment is one of the primary components of smart city governance. Resident centricity is another component for legislatures to involve ICT to improve resident's commitment with political talk and navigation, affecting significant change in open strategy and administration. To make responsive administration, web-based media applications play a key part when taken on by the public area. As indicated by Bekkers, Edwards and Kool [social media checking can work with more responsiveness in policymaking, co-creation with residents, yet in addition work with governance processes in which residents partake and public associations consider their thoughts and ideas. For example, online media can support to recognize significant partners and accomplish more noteworthy cooperation, as well as evaluating their perspectives by checking, investigating, and estimating web-based media action. Information driven independent direction is one of the primary components of smart governance, zeroing in on the "practice of putting together choices with respect to the investigation of information rather than simply on instinct". As indicated by Ruppert et al., information driven is one of the strategies to settle on information based choices, which in the arrangement causing space to incorporate online media investigation, text examination, and measurable information examinations draws near. Information can be utilized to foresee the effect of strategy intercessions, yet considering the vulnerability of human conduct, continuous assessment and partner's commitment should be considered in all phases of strategy making to drive towards better approaches. [17]

Governance factors can be classified and estimated using intelligent techniques. Fuzzy logic is a prominent procedure for describing governance factors and creating different constant control plans. A fuzzy logic arrangement of governance factors is presented in this proposal. Here is a graphic representation of the proposed Governance Factors Smart City procedure.

# **Proposed Methodology**

The proposed approach in light of fuzzy logic and describe a model that permits us to assess and estimate the genuine load of each factor just for Governance of Smart City. The proposed model present in further developed and give us a precise figure to measurement, estimation, and evaluation. Consequently, by involving this framework assist us with making any arrangement for business viewpoint and decision making. Intelligent procedures are flexible in governance factors arrangement and assessment. Unmistakable procedures like fuzzy logic assume a critical part in governance factors grouping and assist with creating different ceaseless control plans.

An analysis of governance factors by using fuzzy logic is presented in this thesis. A flow diagram illustrating how Governance Factors Smart City proposal methodology is presented below. The following depicts the proposed method of how work progresses. Here is a breakdown of the investigation of all factors relevant to Smart Cities. All variables unrelated to governance have been removed.

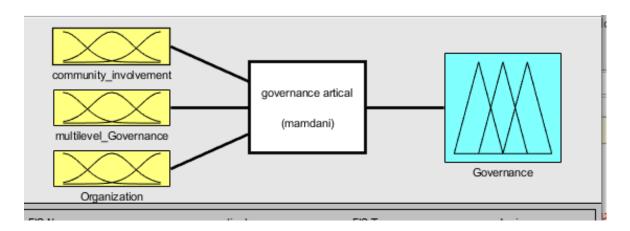
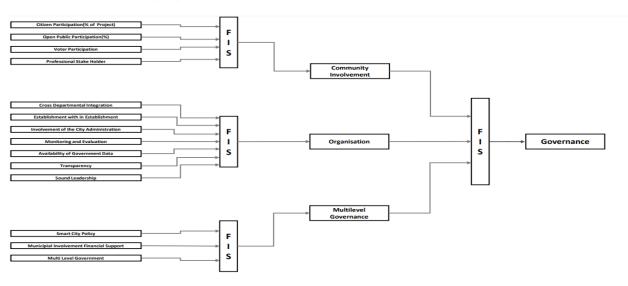


Figure 3: Final layer of proposed method



# Figure 4: Expert system

# **Input Fuzzy Sets:**

Figuring input variable information costs are utilized to survey the nature of the governance to analyze. For intelligent data ingestion, processed values are separated into three classifications, which are Low, Average and high after the association with the subject matter expert.

# Organization

Properties	Low		Normal		High
Leadership	≤ 19		11 ≤A≤ 39		≥31
Monitoring and	≤ 14		6≤B≤ 29		≥ 21
reporting					
<b>Involvement of the city</b>		≤ 19		≥11	
governance					
Balance project		≤ 14		≥6	
Clear division of responsibility		≤ 14		≥6	
Market Orientation		$\leq 19$ $\geq 11$		≥11	

# **Community involvement**

Properties /Parameter	low	Normal/Avg	High
<b>High Professional</b>	≤ 19	$11 \le G \le 39$	≥ 31
stack holder			
involvement			

	Low	High
Bottom -up or top -down initiative	≤ 19	≥11
<b>Local Community Involvement</b> in the planning phase	≤ 24	≥ 16
Local Community involvement in the implementation Phase	≤ 19	≥11
Participatory Governance	≤ 13	≥ 7

#### **Multi-level Governance**

Properties/Parameter	Low	High
Smart city policy	≤ 19	≥11
Municipal Involvement	≤ 19	≥ 11
Financial support		

# 3.2 Fuzzy Output Variable

In this exploration, complex engineering is presented to survey the appraisal of administration factors. The creation of all levels - 1 layer and the last layer is shown in factor table 2.

Table 2. Output variable of proposed OGF-SSCT-HMT-1- FES

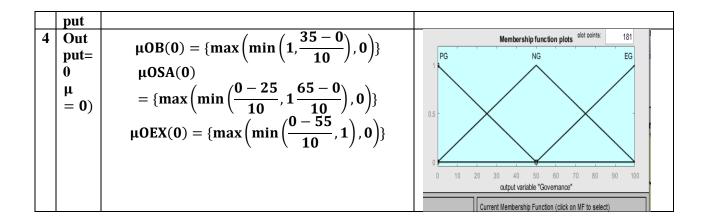
SR	Layers	Output variable	Semantic singe

1	Level- 1	The organization and	Poor
	layer	Community involvement	Normal
		Multilevel Governance	Bad
2	Final layer -2		Poor
	-	Governance	Normal
			Bad

# 3.3 Membership Functions

Table 3. FIS Input/out Variables of Organization with Graphical and Mathematical portrayal of Proposed System OGF-SCT-HMT-1-FES.

	inpu	Membership Function	Graphical representation
	t	_	-
1	N=n	$\begin{split} \mu NBA(n) &= \{max\left(min\left(1,\frac{38-n}{16}\right),0\right)\}\\ \mu NSA(n) &= \{max\left(min\left(\frac{n-22}{16},1\frac{78-n}{16}\right),0\right)\}\\ \mu NEX(n) &= \{max\left(min\left(\frac{n-62}{16},1\right),0\right)\} \end{split}$	Membership function plots elicit coints: 181  LC AC HC  0.5  0 10 20 30 40 50 60 70 80 90 100 input variable "community_involvement"
2	P=p	$\begin{split} \mu NPB(P) &= \{max \left(min\left(1,\frac{0.4-m}{0.2}\right),0\right)\} \\ \mu PSA(P) \\ &= \{max \left(min\left(\frac{m-0.2}{0.2},1\frac{0.8-m}{0.2}\right),0\right)\} \\ \mu PEX(P) &= \{max \left(min\left(\frac{m-0.6}{0.2},1\right),0\right)\} \end{split}$	Membership function plots olot coints: 181  AO HO  1 1 20 30 40 50 60 70 80 90 100 input variable "Organization"
3	Q=q	$\begin{split} \mu QB(Q) &= \{max \left(min\left(1,\frac{0.4-c}{0.2}\right),0\right)\} \\ \mu QSA(Q) \\ &= \{max \left(min\left(\frac{c-0.2}{0.2},1\frac{0.8-c}{0.2}\right),0\right)\} \\ \mu QEX(Q) &= \{max \left(min\left(\frac{c-0.6}{0.2},1\right),0\right)\} \end{split}$	Membership function plots clot coints:  181  AO HO  10 20 30 40 50 60 70 80 90 100 input variable "Organization"
	Out		



#### 3.4 Fuzzy Prepositions

It is a kind of fluffy nuclear recommendation that incorporates "or," "," and "not" in view of the proposition, handling fluffy associations, convergences and supplements separately. The factors N, P, and Q refer to Administration, keeping an eye on announcements, the role of the local government, the balance of the project group, the clear division of responsibilities, and the direction of the city. Then the accompanying fuzzy proposition hold:

$$s: n \times p \times q \rightarrow 01$$
 (2)

FIS subject matter expert framework chips away at the open doors (range 0-1) and all information and result variable qualities are made about the plausibility of the genuine reach. For condition (2), the capacity t-standard for definite layers is as follows:

$$s: [0, 1] \times [0, 1] \times [0, 1] \rightarrow [0, 1]$$
 (3)

The third condition (3) involves re-calibrating the enrollment elements of fuzzy sets for leadership, checking and divulging, Participation of the city organization, Balance project group, Clear division for a final layer for a proposed fuzzy derivation framework for the participation capability of the crossing point for leadership, constantly observing and underlining, Participation of the city organization, Balance project group, Clear division that is:

$$S [\mu N (n), \mu P (p), \mu Q (q)] = \min [\mu N (n), \mu P (p), \mu Q (q)]$$
 (4)

The equation is given below. 3. In order to qualify as a crossing point, the following adages must be met and will be known as the t-standard:

**Aphorism w1:** The Bounded Condition

$$s(0,0) = 0$$
;  $s(\gamma, 1) = s(1, \gamma) = \gamma$ 

**Aphorism w2:** Commutativity

$$s(\alpha, \beta) = s(\beta, \alpha)$$

**Aphorism w3:** No decreasing

On the off chance that  $\alpha \le \alpha'$  and  $\beta \le '$ , then  $s(\alpha, \beta) \le s(\alpha', \beta')$ 

Saying t4: Associativity

$$s[s(\alpha, \beta), \gamma] = s[\alpha, s(\beta, \gamma)]$$

Eq. (4) can be composed regarding-standard as:

$$\mu N \cap P \cap Q (n, p, q) = s [\mu N (n), \mu P (p), \mu Q (q)] (5)$$

From Eq. (4) and (5)

$$\mu N \cap P \cap Q \ (n, p, q) = \min \left[ \mu N \ (n), \mu P \ (p), \mu Q \ (q) \right] \ (6)$$

#### Rule base Table

According to table 3, the rule table for the proposed OGF-SCT-HMT-1-F Expert System contains 12 input-output rules out of 144.

**Table 5.** Proposed expert system rules for OGF-SCT-HMT-1-F

Rule	Organization	<b>Community involvement</b>	Multilevel governance	governance
1	P	P	P	P
2	P	P	N	P
3	P	N	G	G
4	P	N	P	N
5	N	G	N	G
6	N	G	G	G
7	N	P	P	P
8	N	P	N	N
9	G	N	G	G
10	G	N	P	G
11	G	G	N	N
12	G	G	G	G

There is a fuzzy IF-THEN that applies to the terms portrayed in the art work. Fuzzy rules are the components of these standards. The underpinning of Fuzzy guidelines is a major consideration in the FIS because components such as surface standards, rule watchers, and so on, are built based on the fuzzy. The last layer of the fuzzy rule base of our master framework has 144 standards. Rules are indicated by Rs n, where  $1 * n \le 144$ .

**Rs1**= IF Organization is awful AND Community Association is awful AND Multi-level Administration is awful, THEN Governance is Awful

**Rs2**= IF Organization is awful AND Community Association is phenomenal AND Multi-level Administration is palatable, THEN Administration is Satisfactory

**Rs3**= IF Organization is astounding AND Local area Involvement is astounding, AND Staggered Governance is acceptable, THEN Governance is Excellent.

.

.

**Rs144**= IF Organization is astounding AND Local area Involvement is astounding, AND Staggered Governance is astounding, THEN Administration is Excellent

#### 3.5 Fuzzy Interface Engine

According to table 3, the rule table for the proposed OGF-SCT-HMT-1-F Expert System contains 12 input-output rules out of 144.

**Table 5**. Proposed expert system rules for OGF-SCT-HMT-1-F

A fuzzy induction motor is a method to consolidate the fluffy IF-THEN runs from a fuzzy rule base into a planning equation from a fuzzy information set to a fuzzy result based fuzzy rationale rule. Participation capacities, fuzzy rationale administrators, and also principles are the main parts of Fuzzy Optimism. There are many rules in the fuzzy rule base, but they are all united into a single fuzzy rule that lies below the inner thing of the information universe of talk, which then is considered to be a single fuzzy IF-THEN rule. Association is a sensible administrator for joining the principles.

Let Rsn address a fuzzy relationship that addresses the last layer of proposed OGF-SCT-HMT-1-FES fluffy IFTHEN. Which one is *Rs* 

In equation (7), 
$$n = N n * P n * Q n * Sw n$$
 (7)

The condition (7) can be expressed as follows:

$$\mu N \cap P \cap Q (n, p, q) = \mu N (n) \cap \mu P (p) \cap \mu Q (q)$$
(8)

Standards in the last layer are interpreted as a solitary fuzzy association described by  $R144 = *Rs \ n \ 144$   $n=1 \ (9)$  (9)

It is known as a Mamdani blend of rules. Please consider me and  $\Psi$  to be any two fuzzy sets, as well as the information and results of fluffy induction motors separately. By using the summed up modus ponens (Hellendoorn, February 1992), we obtain the result of the fuzzy deduction motor as R144 as a fuzzy IF-THEN rule

 $\mu Execellent \cap Satisfactory \cap Bad$   $(\Psi) = supi \in (N, P, Q) t [\mu i (n, p, q), \mu R144 (n, p, q, Sw)]$  (10)

The PIE of proposed OGF-SCT-HMT-1-FES can be

composed as 
$$\mu\Psi$$
 (Governance) = max  $1 \le n \le 144$  [supi $\in$  (N,P,Q) ( $\prod(\mu Nj, Pj, Qj, (n, p, q), \mu H1iH2i, H3i, (h1,h2,h3))$  81  $j=1$ )] (11)

#### 3.6 De-Fuzzifier

The significant part of the master framework is Defuzzifier. Focus of gravity (COG) is the best course of Defuzzifier. In proposed OGF-SCT-HMT-1-FES COG is

$$\Psi * = \int \lambda \, \mu \lambda \, (\lambda) \, d\lambda \int \mu \lambda \, (\lambda) \, d\lambda \tag{12}$$

The important component of the expert system is Defuzzifier. Center of gravity (COG) is the best process of Defuzzifier. In proposed OGF-SCT-HMT-1-FES COG is utilized. Figure 5 illustrates a graphical representation of the defuzzifier of the proposed OGF-SCT-HMT-1-F master framework as a focal point

in the area covered by the enrollment capacity of the CoG  $\Psi\Psi$ , or at least, the CoG decides the  $\Psi\Psi$  as the point of convergence of the area covered by the enrollment limit of  $\Psi$ .

Figure 4a shows administration quality concerning parts (Multi-level-administration and association). That noticed administration is Excellent (Yellowish shade). Furthermore, administration is agreeable (Greenish Shade). Another insightful water quality is awful (Bluish Shade).

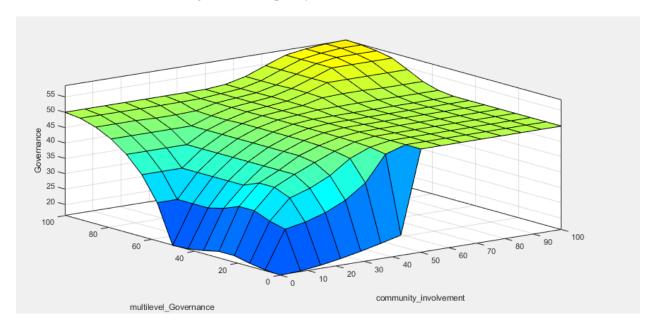


Figure: 5

#### **Results and conclusion:**

Figure 6 depicts assuming that the Organization is bad AND Local area Involvement is bad AND Multi-level Administration is bad then Governance is bad.

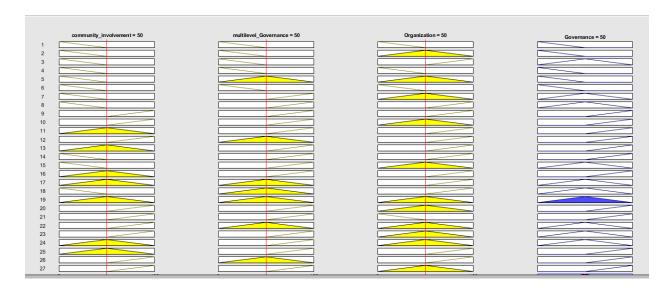
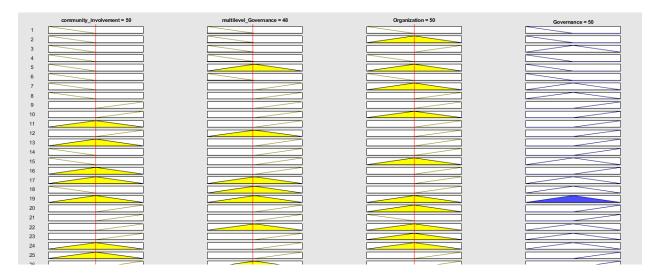


Figure 6: Final Layer, Lookup graph of Bad

Administration for proposed OGF-SCT-HMT-1-F Expert Framework. Figure 7 depicts on the off chance that the Organization is acceptable AND Local area Involvement is good AND Multi-level Administration is terrible then Governance is Satisfactory. Figure 7 portrays assuming that the Organization is superb AND Local area Involvement is astounding, AND Multi-level Administration is astounding then Governance is Excellent Figure 7. Last Layer, Lookup outline of palatable Administration for proposed OGF-SCT-HMT-1-F Expert Framework



Last Layer, Lookup outline of Excellent Administration for proposed OGF-SCT-HMT-1-F Expert System

# Reference

1. C. F. H. K. R. K. N. P.-M. A. E. M. RudolpGiffinger, "Smart Cities: Rangking of European Medium-Sized Cities," Vienna, 2007.

- Cairney, Paul; Heikkila, Tanya; Wood, Matthew (28 February 2019). Making Policy in a Complex World (1 Ed.). Cambridge University Press. doi: 10.1017/9781108679053. ISBN 978-1-108-67905-3. S2CID 159046216.
- 3. Schiller, Maria (2018). Local governance of immigrant integration in Europe: the state of art and a conceptual model for future research.
- 4. Bulkeley, Harriet; Kristine Kern (2006). "Local Government and the Governing of Climate Change in Germany and the UK". Urban Studies. 12. **43** (12): 2237–2259. <u>Doi:</u> 10.1080/00420980600936491. S2CID 153866203.
- 5. <u>^</u> Bulkeley, Harriet (2010). "Cities and the Governing of Climate Change". Annual Review of Environment and Resources. **12**: 141–159.
- 6. <u>^</u> Betsill, Michele; Harriet Bulkeley (2006). "Cities and the Multi-level Governance of Global Climate Change". Global Governance. **12** (2): 141–159. <u>Doi</u>: <u>10.1163/19426720-01202004</u>.
- 7. <u>^</u> Betsill, Michele; Harriet Bulkeley (2006). "Cities and the Multi-level Governance of Global climate Change". Global Governance. **12** (2): 141–159. <u>Doi:</u> 10.1163/19426720-01202004.
- 8. <u>^</u> Betsill, Michele; Harriet Bulkeley (2006). "Cities and the Multi-level Governance of Global climate Change". Global Governance. **12** (2): 141–159. <u>Doi:</u> 10.1163/19426720-01202004.
- 9. ^ Kern, Kristine; GotelindAlber (2008). "Governing Climate Change in Cities: Modes of urban Climate Governance in Multi-level Systems". Conference on Competitive Cities and Climate Change.
- 10. ^ Kern, Kristine; GotelindAlber (2008). "Governing Climate Change in Cities: Modes of urban Climate Governance in Multi-level Systems". Conference on Competitive Cities and Climate Change.
- 11. ^ Kern, Kristine; GotelindAlber (2008). "Governing Climate Change in Cities: Modes of urban Climate Governance in Multi-level Systems". Conference on Competitive Cities and Climate Change.
- 12. ^ Kern, Kristine; GotelindAlber (2008). "Governing Climate Change in Cities: Modes of urban Climate Governance in Multi-level Systems". Conference on Competitive Cities and Climate Change.
- 13. ^ Kern, Kristine; GotelindAlber (2008). "Governing Climate Change in Cities: Modes of urban Climate Governance in Multi-level Systems". Conference on Competitive Cities and Climate Change.
- 14. A. J. P. J. Internet, "Saatnya Jadi PokokPerhatianPemerintah dan Industri,"Monday November 2016. [Online]. Available: https://apjii.or.id/downfile/file/BULETINAPJIIEDISI05November2016.pdf. [Accessed 10 July 2017].
- 15. Fatima A, Abbas S, Asif M, Khan M, Khan M. Optimization of Governance Factors for Smart City Through Hierarchical Mamdani Type-1 Fuzzy Expert System Empowered with Intelligent Data Ingestion Techniques. ICST Transactions on Scalable Information Systems. 2018;0(0).
- 16. Dewi Mutiara SYaBP. Smart governance for smart city. IOP Conference Series: Earth and Environmental Science. 2018;126:10.
- 17. Viale Pereira G, Eibl G, Parycek P. The Role of Digital Technologies in Promoting Smart City Governance. Companion of the The Web Conference 2018 on The Web Conference 2018 WWW '182018. p. 911-4.